



651-256-1099 karen@tailoredtravelmn.com http://www.tailoredtravelMN.com



Italy Extravaganza ~ Como to Sorrento Apr 16, 2019 - May 2, 2019

## **April 16 - Tue - Depart MSP**



4:00 PM - Central Daylight Time

Depart from Minneapolis-St. Paul International Airport (MSP)

CONFIRMATION NUMBER BOOKED THROUGH AIRLINE FLIGHT NUMBER TERMINAL GATE WTVUZQ Delta Vacations Air France AF 3566 1 G3



Minneapolis-St. Paul International Airport (MSP)

4300 Glumack Dr, Minneapolis, MN, US, 55450 (612) 726-5555

## April 17 - Arrive Milan - Lake Como



7:06 AM - Central European Summer Time

Arrive at Charles de Gaulle Airport (CDG)

AIRLINE FLIGHT NUMBER TERMINAL

Air France AF 3566 2E



Aéroport Paris-Charles De Gaulle (CDG)

Voie de Service de l'Aéroport, Le Mesnil-Amelot, ÎLE-DE-FRANCE, FR, 77990 +33 1 48 62 22 80



11:46 AM - Central European Summer Time

Depart from Charles de Gaulle Airport (CDG)

CONFIRMATION NUMBER BOOKED THROUGH AIRLINE FLIGHT NUMBER TERMINAL GATE WTVUZQ Delta Vacations Air France AF 1330 2F F28



1:01 PM - Central European Summer Time

Arrive at Milano Malpensa Airport (MXP)

AIRLINE FLIGHT NUMBER TERMINAL

Air France AF 1330 1



Aeroporto Di Milano Malpensa "Città Di Milano" (MXP)

Aeroporto Malpensa 2000, Case Nuove, LOMBARDIA, ITALIA, 21019

+39 02 232323



Private Car Transfer Milan Airport to Lake Como Hotel Miralago

CONFIRMATION NUMBER BOOKED THROUGH

207-9999999 BOL

After collecting luggage, a staff member will be waiting for you at the Arrivals Hall with a sign with your name on it.

Ph: +390697627165



**Check in at Hotel Miralago** 

CONFIRMATION NUMBER BOOKED THROUGH

1999999

Expedia/TAAP

**PRE-PAID** includes Euro 3,00 per person city tax

2 Nights

Double Room, Lake View Breakfast Included 10% off food & beverage

Ph:+39 031 510125

Arrange for taxi to the Como S. Giovanni train station Friday morning Apr 19.



**Hotel Miralago** 

Piazza Risorgimento 1, Cernobbio, COMO, IT, 22012

## April 18 - Thr - Lake Como



## La Vignetta Restaurant

7:00 pm dinner reservation for 2 - Sommers

#### **Contacts**

Via Monte Grappa, 32 Cernobbio Como (+39) 031 334 7055 lavignetta@lavignetta.it

### **Opening hours**

Restaurant: 12:00 AM - 15:00 PM Restaurant: 7:00 PM - 10:00 PM

## April 19 - Fri - Naples



## **Check out at Hotel Miralago**



8:13 AM - Central European Summer Time - 6 hr

## **Train Como to Naples**

CONFIRMATION NUMBER BOOKED THROUGH CARRIER

4999997 Rail Europe Trenord / Trenitialia

#### TRAIN NUMBER

Regionale 25511 / Frecciarossa 9525

#### Como S. Giovanni to Milano Centrale

8:13 am - 8:50 am Ticket Codes: 1094111312 & 1094111313

#### Milano Centrale To Napoli Centrale

9:20 am - 2:03 pm PNR: XXXXX5 Seats 13B, 14B



Check in at Hotel Art Resort Galleria Umberto I

CONFIRMATION NUMBER BOOKED THROUGH

207-9999999

**BedsOnLine** 

1 Night

Breakfast Included

Ph: 081 4976224



Hotel Art Resort Galleria Umberto I

Galleria Umberto I 83, Napoli, Campania, Italia, 80132 +39 081 497 6281



8:00 PM - Central European Summer Time

**Madama Butterfly** 

CONFIRMATION NUMBER BOOKED THROUGH

A9999999

VIVATICKET

Teatro San Carlo - Napoli

Via San Carlo, 98, 80132 Napoli NA, Italy

Ph: +39 081 797 2331

Questo e il biglietto This is the ticket

sStampa e presenta i'intere pagina alf entrata Ricordati di stampara ad alta qualita e in dimensions A4 Print and present the entire page at the entrance. Remember to print high quality and in A4 dimensions

se sono presenti tornelli per l'accesso all' evento puoi piegere in 4 parti il print@home passarlo nei lettore barcode per agevolarti l'ingresso if there are turnstiles for access to the event, you can use the print @ home in 4 parts, pass it in the barcode reader to facilitate entry

Leggi attentamente le seguenti istruzione Read the following instructions carefully

## April 20 - Sat- Venice



#### Check out at Hotel Art Resort Galleria Umberto I



### Train - Naples to Venice

CONFIRMATION NUMBER BOOKED THROUGH CARRIER

TRAIN NUMBER

49999997

Rail Europe

Trenitialia Frecciarossa 9430

Napoli Centrale To Venezia S. Lucia 12:30 pm - 5:35 pm PNR: UXXXX Coach 6 Seats 11B, 12B



1:00 PM - Central European Summer Time

**Check in at Best Western Hotel Montecarlo** 

**BOOKED THROUGH** 

**Delta Vacations** 

3 Nights

Breakfast Included

Ph: +39-041-5207144



**Best Western Hotel Montecarlo** 

Calle Specchiere 463-San Marco, Vicenza, VICENZA, IT, 36100 041 520 7144

## **April 21 - Easter Sunday - Venice**



10:30 AM

# Celebrations in St. Mark's Basilica with the Patriarch Easter Sunday

10:30 a.m. – Solemn Mass 5:30 p.m.- Solemn Vespers

The entrance for the Holy Masses and for the prayer is from the *Porta dei Fiori* (north façade, Piazzetta dei Leoncini). The faithful are kindly requested to contact a staff member at the *Porta dei Fiori*.

Basilica di San Marco



2:00 PM

## **Murano Glass Blowing**

CONFIRMATION NUMBER BOOKED THROUGH PROVIDER

BR-999996 Viator Glass Factory Colleoni Murano

Murano by Private Water-taxi including Glass Blowing Demo with Hotel Pickup

#### Includes

- · Private local guide
- · Private one way taxi
- · Glass factory tour with glass master performance
- 20% discount on purchase in the glass factory
- · Hotel pick up
- Entry/Admission Duomo di Murano Santi Maria e Donato

#### Return ticket to Venice is not included

Water-taxi Murano to Venice Every 20 minutes €7,50 pp

Ph: +39 041 527 4872

## April 22 - Mon - Venice



2:45 PM

## **Venice Walking Tour and Gondola Ride**

CONFIRMATION NUMBER BOOKED THROUGH PROVIDER

A99999999 Viator - BR-9999998 Bucintoro Viaggi

Meet at **Bucintoro Viaggi** Office **Campo San Luca** 

35 minute Gondola Ride

Ph: +39 041 5210632

## April 23 - Tue - Rome



#### **Check out at Hotel Montecarlo**



8:45 AM - Central European Summer Time
Legendary Venice St. Mark's Basilica and Doge's Palace

CONFIRMATION NUMBER BOOKED THROUGH PROVIDER

499999945 Viator BR-6999990 Walks - Italy, Spain & Greece

Meet just outside the entrance of the Correr Museum on Piazza San Marco, 30124

#### Includes

- · Special access to the terraces of St. Mark's Basilica
- · Headsets when necessary
- Expert English-speaking guide
- Entry/Admission Ponte dei Sospiri
- Entry/Admission Basilica di San Marco
- Entry/Admission Doge's Palace
- · Guaranteed to skip the lines

A dress code is required, no sleeveless tops, knees and shoulders must be covered. Backpacks are prohibited inside St Mark's Basilica

Ph: +39 069 480 4888



4:35 PM - Central European Summer Time - 3 hr 45 min

**Train Venice to Rome** 

CONFIRMATION NUMBER BOOKED THROUGH CARRIER TRAIN NUMBER

49999997 Rail Europe Trenitailia Frecciarossa 8447

Venezia S. Lucia To Roma Termini 16:35 pm - 8:20pm PNR U43CA5 Coach 4 Seats 12B, 13B



### Check in at Hotel Mascagni

**BOOKED THROUGH** 

**Delta Vacations** 

4 Nights

Breakfast Included

Ph: +39 06 48904040



## **Hotel Mascagni**

Via Vittorio Emanuele Orlando 90, Roma, ROMA, IT, 00185 06 4890 4040

## April 24 - Wed - Rome



8:45 PM

**Meet Kelly for Dinner** 

## April 25 - Thr - Rome

No Plans For This Day

## April 26 - Fri - Rome



8:15 AM - 3 hr

Skip the Line Vatican Tour: Vatican Museums, Sistine Chapel & St. Peter's Basilica

CONFIRMATION NUMBER BOOKED THROUGH PROVIDER

19999997 Viator BR-699999 Gray Line I Love Rome by Carrani Tours

#### Overview

Guided tour in English

- Exclusive Skip-the-line
- Professional guide
- Headsets
- Entry/Admission Sistine Chapel
- Entry/Admission Vatican Museums
- Entry/Admission St. Peter's Basilica

Meet in the middle of the square Piazza del Risorgimento at the Bar "Bar Caffetteria L'Ottagono". Tour starts 8:30am

A dress code is required to enter places of worship. No shorts or sleeveless tops allowed. Knees and shoulders MUST be covered.

Gray Line I Love Rome by Carrani Tours Ph: +39 064 742 501

## April 27 - Sat - Sorrento



## Check out at Hotel Mascagni



## **Train Rome to Naples**

CONFIRMATION NUMBER BOOKED THROUGH CARRIER TRAIN NUMBER 499999 Rail Europe Italo NTV 8905

ROMA TERMINI to NAPOLI CENTRALE

12:03 pm - 1:30 pm Booking Reference: GXXXXP

Coach: 3 Seats: 21 & 22



Private Arrival Transfer with pick-up from Naples Railway Station to your hotel in Sorrento

**BOOKED THROUGH** 

Viator BR-999999

Your driver will be waiting for you at the end of the track.

You Know!

Ph: +39 339 168 4316



#### **Check in at Hotel Tramontano**

#### **BOOKED THROUGH**

### **Delta Vacations**

4 Nights Sea View Room with Breakfast

Phone: +39-081-878-25-88

### **Confirm Pick-up times with Tour Operators**

1) Tuesday, Apr 30 - Pompeii tour:
Project Napoli Service Ph: +39 081 248 8315

2) Wednesday, May 1 - Private Transfer Hotel to Naples Naploi City Vision Ph: +39 081 001 4624

### Trip Advisor



## **Hotel Tramontano**

Piazza Francesco Saverio Gargiulo, Sorrento, Campania, Italia, 80067

## April 28 - Sun - Sorrento/Amalfi Coast



8:30 AM - 8 hr

## Simply the Best of the Amalfi Coast

CONFIRMATION NUMBER BOOKED THROUGH

PRICE

ACD/999999

Margherita - info@amalficoastdestination.com €0.00 EUR

Amalfi Coast Private Day Tour from Sorrento Positano | The Amalfi Drive | Amalfi | Ravello Full day Private Tour 8 Hours.

Meet driver in hotel lobby at 8:30am

Pay driver 320 Euro cash at conclusion of tour.

Entrance fees & lunch not included.

Contact numbers for assistance at anytime Mobile#+39 3389488130
Office#+39 089831244

## April 29 - Mon - Sorrento



7:00 PM

## Schedule pick-up time for Tuesday's Pompeii Tour

Project Napoli Service Ph: +39 081 248 8315

## April 30 - Tue - Sorrento



10:15 AN

Half-Day Pompeii Sightseeing Trip from Sorrento

CONFIRMATION NUMBER BOOKED THROUGH PROVIDER

BR-6999998 Viator Project Napoli Service

### Pickup time determined night before

Call +39 081 248 8315 at 7 pm Monday Apr 29

#### 10:15 or Before Hotel Pickup

- · Hotel pickup and drop-off
- Transport by shared air-conditioned van
- Narration by a professional guide
- Entrance Ticket to Pompeii Archaeological Site (15 euros)
- · Headsets to hear the guide clearly
- Entry/Admission Pompeii Archaeological Area

## May 1 - Wed - Sorrento



### **Check out at Hotel Tramontano**

**BOOKED THROUGH** 

**Delta Vacations** 



## **Private Transfer Sorrento to Naples Rail Station**

CONFIRMATION NUMBER BOOKED THROUGH CARRIER

VIA-499999 Viator BR-69999970 Napoli City Vision

Hotel Pickup at Imperial Tramontano

Napoli City Vision Ph: +39081 001 4624



## 2:55 PM - Central European Summer Time

## **Train Naples to Rome**

CONFIRMATION NUMBER BOOKED THROUGH CARRIER TRAIN NUMBER 49999999 Rail Europe Italo NTV 8948

NAPOLI CENTRALE to ROMA TERMINI

2:55 pm - 4:05 pm Booking Reference: SXXXXV

Coach: 2 Seats: 12 & 13



### **Private Transfer Rome Termini Rail to Hilton Rome Airport Hotel**

CONFIRMATION NUMBER BOOKED THROUGH CARRIER

BR-6999990 Viator Executive Rent

Exit Termini Rail Terminal via Marsala Driver will be waiting with sign at Hotel Siracusa

Executive Rent Ph: +44 757 794 2229



### Check in at Hilton Rome Airport

#### **BOOKED THROUGH**

### **Delta Vacations**

1 Night

Breakfast Included

Ph: +39-06-65258

Arrange hotel shuttle to airport with front desk



**Hilton Rome Airport** Via Arturo Ferrarin, 2 +39 06 65258

## May 2 - Thr - Rome



## **Check out at Hilton Rome Airport**



10:38 AM - Central European Summer Time

Depart from Leonardo da Vinci-Fiumicino Airport (FCO)

CONFIRMATION NUMBER BOOKED THROUGH AIRLINE FLIGHT NUMBER TERMINAL GATE WTVUZQ Delta Vacations Air France AF 9742 1 E19



Aeroporto Di Roma Fiumicino "Leonardo Da Vinci" (FCO)

Via dell'Aeroporto di Fiumicino 320, Fiumicino, LAZIO, ITALIA, 00054 +39 06 65951



1:45 PM - Eastern Daylight Time

Arrive at John F. Kennedy International Airport (JFK)

AIRLINE FLIGHT NUMBER TERMINAL

Air France AF 9742 1



John F. Kennedy International Airport (JFK)

at JFK Access Rd, Jamaica, NY, US, 11430 (718) 244 4444

(718) 244-4444



4:18 PM - Eastern Daylight Time

Depart from John F. Kennedy International Airport (JFK)

CONFIRMATION NUMBER BOOKED THROUGH AIRLINE FLIGHT NUMBER TERMINAL GATE WTVUZQ Delta Vacations Air France AF 5773 2 C62



7:29 PM - Eastern Daylight Time

Arrive at Minneapolis-St. Paul International Airport (MSP)

AIRLINE FLIGHT NUMBER TERMINAL GATE
Air France AF 5773 1 D4

## **Information & Documents**



### City Tax

A per person per night (PP/PN) city tax will be collected by each hotel

Como/Cernobbio: 3 Euro PP/PN (Pre-Paid)

Naples: 3-4 Euro PP/PN Venice: 3-5 Euro PP/PN Rome: 4-7 Euro PP/PN Sorrento: 1.5-5 Euro PP/PN



### **Tipping in Italy**

Tipping in Italy is considered a "bonus," so the amount should reflect the level of service and is solely up to you.

Suggestions based on what is considered standard practice:

Café Server: Leave the change or round up to the nearest euro on the total bill.

**Restaurant Server:** The tip is sometimes included in the final bill (*servizio incluso*), but not always. If the service isn't included, a tip of 10 to 15 percent is encouraged. If the service is included, and the meal exceeded your expectations, round the bill up to the nearest €10.

Bartender: Round up to the nearest euro per drink.

**Taxis:** A tip isn't expected, but is appreciated. Round up to the nearest euro for a short trip and to the nearest 10 euro for a longer ride.

Airport Shuttle Driver: It is not necessary to tip your driver, but feel free to give €1 per bag if they help with your luggage.

**Doorman:** A simple "grazie" will suffice, but you can also tip €1 when helped with hailing a cab or bringing in your luggage.

**Bellhop:** It is customary to tip €1 to €2 per bag, depending on size, but no more than €5.

Housecleaning: Depending on the cleanliness of your room each day, you can tip anywhere from €.50 to €1.50 per day.

**Concierge:** If the concierge goes above and beyond with helping you book reservations, giving you directions, and providing insider recommendations, it's considerate to tip €1 to €2.

Stylist: Tipping in salons isn't common, but it never hurts to round up to the nearest €10 when in doubt.

Spa Service Provider: A tip isn't expected, but you can leave up to 10 percent for exceptional service.



#### Trains - Finding the Train Car Once on the Platform

Typically you will see a (1) or a (2) or the words "First" or "Second" or a combination of both on the outside of the train car indicating First or Second class. Once you board the train, you'll notice that some trains have inside indicators for first or second class. Some high speed trains have headrest covers that state the class of service.

For certain high speed trains such as the Thalys, TGV, or Eurostar you'll also find displays right on the platform indicating where each car of the train will be located for boarding. You can use this chart to find the mark on the platform corresponding to the car you would like to board. It is a good rule of thumb to arrive at the station early so that you can find the train and the right car matching the class of service on your pass or ticket.

And of course, you can always ask a railway official or conductor for assistance.



Trains - Luggage

#### Rail Europe:

Technically, you're not restricted in terms of luggage. However, keep in mind that you'll need to carry your bags through the train station and onto the train. Once on board you'll need to find a place to put your bag(s). Small and medium sized bags typically fit on racks located above the seats. Larger suitcases and such can be stored in luggage racks found near the train door entrance.

Be aware that you are responsible for your luggage. The railways assume no responsibility in case of loss or theft of baggage carried on board.

Your bag(s) must be properly labeled with your first and last name. In general, it's a good idea to keep luggage tags on your baggage for easy identification.



### **Trains - Strike**

A national strike impacting rail services could affect train travel for locals and visitors alike. Typically, during a rail strike there will be a reduced number of trains operating which could lead to more passengers on board trains that are running, changes in schedules, or even alternate modes of transportation (such as buses) to transport passengers to their destinations.

In the event of a strike, Rail Europe will provide as much information as possible to assist those who may be impacted. If you're already in Europe during a strike, go directly to a railway station and ask the local railway official for assistance.



# How to Use Public Transportation in Venice Different Kinds of Boats

- Vaporetto (vah|poh|REHT|toh) Big bus-boats which have regular routes along, for instance, the Grand Canal and from Venice to Murano to Burano, etc.
- **Gondola** (GOHN|doh|lah) Quintessential image of Venice, and are available for private hire for leisurely cruises around the city's canals.
- Traghetto (trah|GET|toh) Ferries passengers across the Grand Canal at various points where there isn't a canal-spanning bridge nearby. It is the same basic boat structure as a gondola, but is simpler in design and has a series of bench-like seats along the body of the boat. It is typically piloted by two gondoliers, not one.

#### Riding Vaporetti in Venice

Vaporetti essentially run along the Grand Canal and between islands in the Venetian lagoon. On the Grand Canal, go to the closest vaporetto stop and check the list of stops that particular line serves. To travel to one of the other islands, find the stop from which the vaporetto you want departs.

## **Vaporetto Tickets**

A single ticket buys you 75 minutes of travel time on the vaporetto for €7.50.

Validate your ticket in the machines available at each vaporetto station just before you walk the plank toward the canal and the vaporetto.

### **Main Vaporetto Tourist Line**

The #1 Vaporetto line (the tourist line) runs the length of the Grand Canal and stops at every point between the train station and Piazza San Marco. It takes 45 min - 1 hour to get between those two points.

The #2 Vaporetto is faster, stopping at only a few points between the train station and San Marco, but it's only a seasonal line.

#### Venice train station to Piazza San Marco

Venice has 2 train stations, Venice Mestre is on the mainland, and **Venice Santa Lucia** is on the island directly on the Grand Canal with a big vaporetto stop.

### **Riding Gondole in Venice**

There are official gondola fares in Venice. Knowing what the current official fare will prevent you from over-paying. Also, taking a gondola ride at one time of day or in one part of the city can be a very different experience (and very not-romantic) than at other times or from other places.

## **Riding Traghetti in Venice**

Typical fare is €1-2 per crossing. Walk up, give the necessary coins to the gondolier (or sometimes just leave them in a pile with other coins at the end of the boat when boarding), and file toward the end of the traghetto. They do not have a set schedule, but do not wait long to across the canal. Most people stand as they cross the Grand Canal, disembarking quickly on the other side.